

QUALITY POLICY

Makeitalia Srl a Socio Unico

Registered and Operational Headquarters:
Via Jan Palach, 55 41122 Modena (MO)

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makeitalia®

1. COMPANY POLICY

Makeitalia is the only Italian company that has made Supply Chain its core business.
In 2008, the three founding partners created the company they had always looked for but had never found on the market, positioning themselves with their customers not as suppliers, but as partners.
Thus, an organization was established, made up of people capable not only of identifying development paths and solutions to customers' problems, but also of supporting them throughout the journey, turning ideas into reality.
"T*o be innovative yet practical, to share responsibility for results. To do what is necessary to create value. This is Makeitalia.*"

Our **objective** is to become the market benchmark for the design, development, and management of the Supply Chain in complex business environments.
Our values are:
• **Practicality**: our strength lies in working alongside the customer to achieve the agreed objectives together.
• **Innovation**: continuously innovating processes, methods, and services is part of our DNA.
• **Excellence**: continuously improving our services and our way of working in order to achieve our objectives.

Having evaluated the context in which it operates in order to meet and exceed customer expectations, Makeitalia intends to pursue the following objectives by balancing risks and opportunities, while seeking to identify and satisfy the needs and expectations of interested parties.